



Irish Murphy's Brisbane ID Scanner Privacy Management Plan

This venue must use patron identification (ID) scanners during regulated hours. (See section 173EH of the *Liquor Act 1992* for details.)

ID scanner procedures

A collection notice (outlining the venue's Privacy Policy) must be displayed at, or near, any public entrance to the venue in a manner that enables patrons to be alerted to its contents immediately before being required to produce a photo ID.

To ensure patron rights are respected, venue staff must:

- Alert patrons to the requirement to have their ID scanned;
- Tell patrons about their privacy rights if requested;
- Respond to patron queries about the operation of ID scanners and personal information held by the venue;
- Provide a copy of the privacy policy to patrons if requested;
- Provide contact details for the venue's privacy officer if requested;
- Only accept valid forms of ID as prescribed under the *Liquor Act 1992*;
- Scan all non-exempt patron's ID prior to them entering the venue during regulated hours;
- Provide patrons with the venue and approved operator contact details if they want to make a privacy related complaint.

Staff must refuse a non-exempt person entry if they:

- Refuse to produce a photo ID for scanning; or
- Are subject to a banning order for the premises.

Patron rights

Patrons have the right to request information about the operation of the ID scanners and the personal information held about them.

Personal information is securely stored at the venue and by the approved operator. The information collected is used strictly to identify if a patron has been issued with a current banning order or licensee ban.

Scanned personal information is automatically and permanently deleted from the ID scanner system 30 days after it is first entered into the system. However, information on banned people will be held in the system for the period of the ban, which may exceed 30 days.

Patrons have the right to request access to the personal information held by the licensee through the ID scanning system. The patron can contact the venue or approved operator to request this

information. The patron will need to produce photo ID before any information is released. Some exceptions apply, such as where access would be likely to interfere with criminal matters, or other breaches of the law.

A patron can also ask to correct any personal information that is held by this venue. Satisfactory proof and/or explanation of the inaccuracy must be provided before the correction of information occurs.

Contact details

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Darran Dunleavy**

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<Name of Approved Operator>

Address:
Phone:
Email:

Use and access to ID scanners

This paragraph is to be completed by the licensee and should include an outline of the processes regarding the authorised access, use, and operation of the ID scanner at the venue.

Examples of information that would need to be provided include:

- Authorisation/access and log-in procedures
- Change user or log-out procedures
- Who to notify if a breach is detected